

	QUALITY MANUAL	Version	01
	ISO 9001:2015		
	Section 1	Page	1/1
	MANAGEMENT DECLARATION	Date of issue/revision	10.11.2016

Our main objective is to offer high-quality products which would satisfy our customers' requirements to a maximum degree.

The Company management assumes responsibility for establishing, maintenance and continual improvement of a Quality management system, and declares the following basic principles underlying its policy:

- **Orientation to customers and other interested parties** – we recognize our responsibility and make every effort to satisfy current and future needs of all our customers to the highest degree, meeting all statutory and normative requirements in effect;
- **Management leadership** – we accept our responsibility for the maintenance of functioning systems. We create favourable conditions which stimulate the company employees for valuable participation in the quality management processes, as well as to show initiative in performance of the activities related thereto.
- **Commitment of people** – we believe that people are the most valuable resource of the company. We endeavour to create an atmosphere in which people would feel motivated, satisfied and totally devoted to achievement of the company objectives.
- **Fact-based approach to decision-making:** the decisions at all levels of the company are based on updated and trustworthy information. The implementation of a functioning system for communication and management of the documented information create conditions for adoption of the right decisions.
- **Process approach:** the products manufactured by the company are a result from ongoing interrelated basic and auxiliary processes which are understood and managed not separately but as a coherent system.
- **Mutually beneficial relations with providers and interested parties:** based on the principle that first-class materials, services and equipment are needed for the manufacture of high-quality products, the company selects its partners from among providers offering high-quality supplies.
- **Improvements aimed at a higher level of quality:** through continuous monitoring and analysis of the processes at the company and undertaking effective corrective actions, the management aims at continuing improvement of the quality.

For achievement of its main objective – **manufacture and sale of high-quality products which satisfy our customers' requirements to a maximum degree** – the company management has set itself the following goals:

1. Increase in the total volume of income from sales;
2. Improvement of the company financial indicators;
3. Launching new products in the market, meeting higher quality requirements;
4. Introduction of new technologies and equipment;
5. Human resources development by enhancing the motivation and competency of the staff;
6. Improvement of the working conditions at the company.

The company management warrants that:

- the organization has at its disposal the resources required for establishment, maintenance and further development of a quality management system;
- it takes special care so that the implemented system would function efficiently and in compliance with the requirements of the ISO 9001:2015, ISO 13485:2016 standards and MDD.

Date: 06.01.2020

Manager 